

THE
GENERAL TARLETON

F E R R E N S B Y

Job Description – Front of House Assistant

Report to: Restaurant Manager

Hours: Up to 20 hours per week, Monday - Sunday.

Salary: National minimum wage plus Tronc

Location: The General Tarleton, Ferrensby, Knaresborough, HG5 0PZ

Overview

We are looking for a dedicated, hardworking individual with a passion for hospitality to join our team at The General Tarleton, Ferrensby; our pub with bedrooms. We are looking for someone who thrives working with and in a team, with a passion for delivering service excellence and understanding of our values.

This is an exciting opportunity for someone who is eager to begin a career in the fine-dining pub sector and, as such, previous experience will be considered secondary to your own disposition and character – a great attitude, ability to work well in a team and a willingness to learn is all we ask for!

The role and responsibilities

- Being the face of The General Tarleton, delivering our ethos and values to ensure a memorable customer experience.
- Providing front-of-house support during service, including provision of food and beverages, clearing, polishing and janitorial duties
- Providing the attention to detail that we need to push standards forward.
- Ensuring high levels of customer service at all times to always meet our guest's expectations.
- Building a strong product knowledge so our food, beverages and ethos can be communicated to guests

The Person

- A friendly and approachable manner
- Quality driven
- Impeccable attention-to-detail
- Excellent communication and organisational skills
- A genuine passion for the hospitality industry

The benefits of working with us

Our people are the most important part of our business, and we provide a fantastic place to grow and develop your skills with good work/life balance. We offer:

- Staff discounts across Jeopardy Hospitality and The Tommy Banks Group
- Career development and internal and external training opportunities
- The opportunity to work in a growing and exciting business that invests in its people
- Freshly cooked staff meals

How to apply

To apply, please send your CV and covering letter to Sam via careers@jeopardyhospitality.co.uk